



Mike Roberts
President, PDS

"Give me one day with your people, and I'll give you employees you can count on in tough times."



"Batter Up!"

Team-Building, Mentoring, and Coaching Skills

Successful managers have discovered that the same skills coaches use to create winners in athletics also work in a business environment. During this innovative workshop you will experience powerful coaching methods to turn even problem employees into motivated winners!

Workshop Agenda

- How to get people to direct and motivate themselves.
- Strategic essentials for managers/coaches.
- Ensure you've got the right people playing the right game. Plot for success.
- How to spot superstars and problem players on your roster.
- The secret of winning acceptance and respect as a coach/manager.
- Powerful communication techniques. Are you an over-communicator?

Experience These Benefits

- ✓ Tips to ensure you recognize employees with great potential.
- ✓ Ways to offer constructive criticism to top performers.
- ✓ Dealing with anger and other emotional responses.
- ✓ How to balance diversity on your team.
- ✓ The life changing 97/3 rule.
- ✓ How to deter goof-offs, time wasters, and chronic complainers.

"I have received so many calls complimenting the workshop that you did for us at Terrell Community Hospital." "It's not often one can spend an entire day in a training seminar and leave refreshed and wishing for more."

**Connie Galindo, COR Coordinator
Terrell Community Hospital**

4856 Monarch Dr. Mesquite, Texas 75181
(214) 564-4684